

PLANCRAI INC.

Subscription Payment Terms

Application of Schedule

These Subscription Payment Terms apply to paid subscriptions purchased directly from PlanCrAI Inc. If Customer purchases a subscription through Apple's App Store or another Mobile Marketplace, the marketplace's billing, renewal, cancellation, and refund rules also apply.

1. Subscription Plans and Fees

Plan	Base Fee	Included Users	Additional Users
Solo	\$49/month	1 Authorized User	Upgrade required
Small Team	\$99/month	Up to 3 Authorized Users	As offered by PlanCrAI or upgrade
Growth Team	\$99/month	Up to 3 Authorized Users	\$30 per added user/month

1.1 Solo Plan

The Solo Plan costs \$49 per month and includes access for one Authorized User. The Solo Plan is intended for an individual owner or operator. Customer may not share the account or Access Credentials with another individual. If Customer requires access for additional Authorized Users, Customer must upgrade to an eligible team plan.

1.2 Small Team Plan

The Small Team Plan costs \$99 per month and includes access for up to three Authorized Users. The Small Team Plan does not include additional users beyond the three included Authorized Users unless PlanCrAI Inc. expressly permits Customer to purchase additional users or upgrade to another plan.

1.3 Growth Team Plan

The Growth Team Plan costs \$99 per month and includes access for up to three Authorized Users. Customer may add additional Authorized Users for \$30 per additional user per month.

Charges for additional Authorized Users begin when a user is added or activated and continue for each billing cycle in which the user remains assigned to Customer's account. PlanCrAI Inc. may prorate an additional-user charge for the remainder of the billing cycle in which the user is added. Unless required by law or stated at purchase, removing a user during a billing cycle does not result in a refund or credit for that cycle; the reduced count applies beginning with the next billing cycle.

2. Monthly Billing and Automatic Renewal

Each subscription is billed monthly in advance and automatically renews for successive one-month periods unless Customer cancels before the next renewal date. By purchasing a subscription, Customer authorizes PlanCrAI Inc. and its payment processors to charge Customer's selected payment method for:

- the applicable monthly subscription Fee;
- additional-user Fees;
- optional add-on Fees;

- d) usage-based or overage charges disclosed before they are incurred;
- e) applicable taxes; and
- f) any other amount Customer authorizes under the Terms or an Order Form.

The applicable subscription Fee will be charged at the beginning of each billing cycle. Customer must maintain complete, accurate, and current billing information.

3. Included Users and Additional Users

An “included user” is an Authorized User included in the base price of the applicable plan. Each Authorized User must be a separate individual and use unique Access Credentials unless PlanCrAI Inc. expressly permits another arrangement.

Customer is responsible for managing Authorized Users through PlanCrAI’s available account-administration tools and for all Fees resulting from users added or authorized by Customer or an account administrator. PlanCrAI Inc.’s account and usage records control the assigned user count absent manifest error.

If Customer exceeds the number of users permitted under its plan, PlanCrAI Inc. may:

- a) charge the applicable additional-user Fee;
- b) require Customer to upgrade its subscription;
- c) restrict the addition or activation of further users; or
- d) suspend access for users exceeding the permitted number until the account is brought into compliance.

4. Founding Benefits Promotion

PlanCrAI Inc. may offer a limited launch promotion under which qualifying founding customers receive the 11th and 12th months without the base monthly subscription charge, subject to the availability and eligibility terms displayed at enrollment.

Unless the offer presented to Customer states otherwise:

- a) Customer must enroll through an eligible promotional offer while the promotion remains available.
- b) Customer must maintain the same qualifying paid subscription in continuous good standing for the first ten consecutive months.
- c) Customer must timely pay all Fees and taxes due during the qualifying period.
- d) Months 11 and 12 mean the 11th and 12th consecutive monthly billing cycles after initial enrollment.
- e) The promotion applies only to the base monthly Fee for the qualifying plan.
- f) Additional-user Fees, optional add-ons, usage charges, overages, taxes, and other charges remain payable during months 11 and 12.
- g) The promotion has no cash value and may not be transferred, exchanged, combined with another promotion, or applied retroactively.
- h) If Customer cancels, allows the subscription to lapse, fails to pay amounts when due, or changes to an ineligible plan before completing the qualifying period, unused promotional months are forfeited.
- i) Customer is not entitled to cash, a refund, or a credit for an unused or forfeited promotional month.
- j) After the promotional period, the subscription continues to renew monthly at the then-current rate unless canceled.
- k) PlanCrAI Inc. may end or modify the promotion prospectively but will not eliminate a benefit already earned by a qualifying Customer except for fraud, abuse, billing failure, or violation of the Terms.

The promotional terms displayed at enrollment control if they conflict with this Section.

5. Optional Add-Ons

PlanCrAI may offer optional support or service add-ons, including support levels described as Starter, Full Business, Basic, or Managed. The scope, Fees, term, renewal terms, and limitations of an add-on will be disclosed at purchase or in an Order Form. Unless otherwise stated:

- a) an add-on requires an active base subscription;
- b) add-on Fees are charged in advance and renew with the associated subscription;
- c) canceling the base subscription also cancels the associated add-on at the end of the current paid billing cycle;
- d) canceling an add-on does not cancel the base subscription;
- e) add-on Fees are non-refundable except as required by law; and
- f) support response and resolution times are targets unless expressly stated as binding in an executed Order Form or service-level agreement.

PlanCrAI Inc. may add, modify, replace, or discontinue optional add-ons. If it discontinues a paid add-on during a prepaid period, it may provide a substantially similar replacement, a prorated credit, or a prorated refund for the unused portion.

6. Upgrades and Downgrades

Customer may request an upgrade or downgrade through PlanCrAI's available account-management tools. An upgrade may take effect immediately, and PlanCrAI Inc. may prorate the difference for the remainder of the current billing cycle. A downgrade generally takes effect at the next billing cycle.

Customer must reduce its Authorized User count and usage to the new plan's limits before a downgrade becomes effective. A downgrade may reduce access to users, features, projects, storage, exports, support, integrations, or other functionality. Customer is responsible for exporting or preserving Customer Data and reorganizing its account beforehand.

7. Price Changes

PlanCrAI Inc. may change subscription, additional-user, add-on, or usage-based Fees by providing advance notice required by applicable law. A price change ordinarily takes effect at the beginning of a future billing cycle. If Customer does not agree, Customer must cancel before the new price takes effect. Continued use after the effective date constitutes acceptance, subject to applicable law. A price change does not alter Fees fixed for a stated period under an executed Order Form.

8. Cancellation

Customer may cancel through PlanCrAI's available account-management tools or the cancellation instructions provided by PlanCrAI Inc. Cancellation takes effect at the end of the then-current paid billing cycle unless applicable law or the purchase terms require otherwise. Customer may continue using paid Services through the end of that cycle, subject to the Terms.

Deleting the PlanCrAI application, ceasing use, removing a payment method, or closing a device account does not by itself cancel a subscription. A subscription purchased through a Mobile Marketplace must be canceled through that marketplace, and PlanCrAI Inc. may be unable to cancel it on Customer's behalf.

9. Refunds and Credits

Except as required by applicable law, expressly stated in an Order Form, or required by a Mobile Marketplace's rules:

- a) all Fees are non-refundable;
- b) no refund or credit is issued for a partial billing cycle;
- c) no refund or credit is issued for unused Services, included users, features, projects, scans, exports, or add-ons;
- d) cancellation or downgrade does not entitle Customer to a retroactive refund;
- e) promotional benefits have no cash value; and
- f) credits may be applied only to future Fees and may not be redeemed for cash.

Refund requests for purchases processed through a Mobile Marketplace must be submitted to that marketplace.

10. Failed or Past-Due Payments

If PlanCrAI Inc. cannot process a payment, it may retry the selected payment method, request an updated or alternative method, restrict or suspend paid features, downgrade or terminate the affected subscription, charge interest at the lesser of 1.5% per month or the maximum lawful rate, and recover reasonable collection costs where permitted by law. Customer remains responsible for amounts due during a permitted suspension, and restoration may require payment of all outstanding amounts.

11. Taxes

Published prices exclude sales, use, excise, value-added, goods-and-services, and similar taxes unless expressly stated otherwise. Customer is responsible for taxes associated with its purchase or use of PlanCrAI, other than taxes imposed on PlanCrAI Inc.'s net income. PlanCrAI Inc. or the applicable Mobile Marketplace may calculate and collect taxes where required.

12. State Subscription Rights

PlanCrAI Inc. will provide subscription disclosures, confirmations, renewal notices, price-change notices, cancellation methods, refunds, and other subscription rights required by applicable law. If applicable law provides Customer with a notice, cancellation, non-renewal, refund, or other subscription right more favorable than this Schedule, applicable law controls solely to the extent of the conflict.